

Destwin® Quick Reference Guide
Console Version 2.0
How to Access the Destwin Fuel Dealer Solution™
09-JAN-12

This Help Document describes how to access the Customer (public) and Administrator (private) pages of the Destwin Fuel Dealer Solution™ web portal.

Web Site Address (URL)

The Destwin Fuel Dealer Solution is a web based business application that is accessed through a web browser. The “Customer” section of the site is accessed through password protected “My Account” link on your home page. The “Admin” section of the site is also accessed via secure logins with login credentials and passwords established for the individuals within your organization who will be responsible for the site and for your CSRs.

New England Bioheat - Login Information - Mozilla Firefox


File Edit View History Bookmarks Tools Help

New England Bioheat - Login Information

destwin.com https://newengland.destwin.com/login

Google

Destwin, LLC. CRM OTRS :: Login [INT] Sign in my.intinc.net Inbox - Outlook Web ... Dropbox - Log in - Onl...

 **New England BioHeat**

Already have an account? Log in below.

Username or Account Number Password Login

First Time Login Instructions
Please enter your account number and your temporary password, which is the digits from the street number of your mailing address. For example, if your mailing address was '39 Elm Street' your temporary password would be '39' (without the quotes). When you log in for the first time, you will be asked to choose a new password, and you can create an optional username, if you wish.

Forgot your password? Click here to get a new password.

Forgot your account number or could not create a new password?

Give us a call at 877-DESTWIN
or e-mail us at sales@destwin.com

Don't have an account? Click Here to experience the New England Bioheat difference!

Powered by Destwin Energy Systems

Typical Customer login screen

Administrator Login Instructions

The Destwin Fuel Dealer Solution resides on servers at a commercial web hosting facility. Your site can be accessed by entering the web address (URL) you chose for your portal in the address bar of a web browser. Most often Fuel Dealers use 'myaccount' as the prefix for their Deswin URL. For example if your primary web site address is:

oilwebsite.com

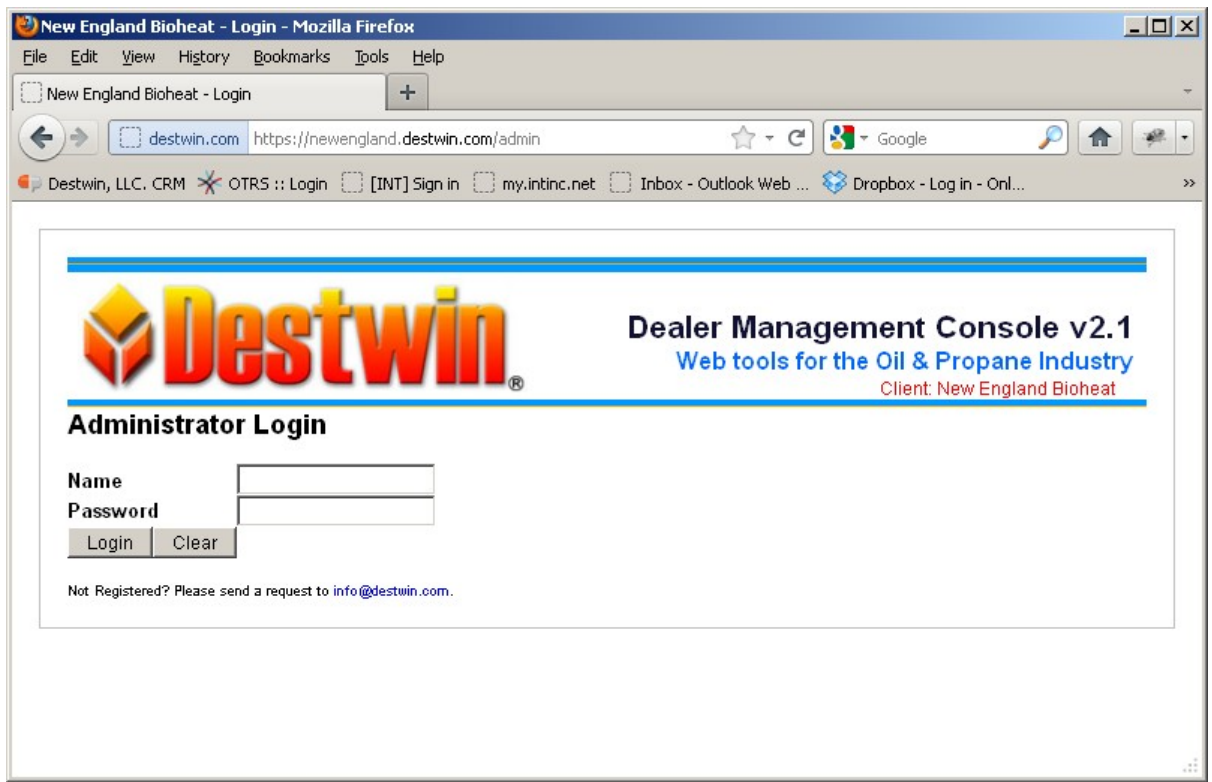
the your Destwin URL might be:

myaccount.oilwebsite.com

The Administrative pages or Dealer Management Console, are accessed by adding:
/admin

to the end of the customer portal URL. Following the above example, the Dealer Management Console URL would be:

myaccount.oilwebsite.com/admin



The screenshot shows a Mozilla Firefox browser window titled "New England Bioheat - Login". The address bar displays "https://newengland.destwin.com/admin". The page features the Destwin logo and the text "Dealer Management Console v2.1" and "Web tools for the Oil & Propane Industry". Below this, it says "Client: New England Bioheat". The main heading is "Administrator Login". There are two input fields labeled "Name" and "Password", followed by "Login" and "Clear" buttons. At the bottom, it says "Not Registered? Please send a request to info@destwin.com."

Typical Administrator login screen

1. In the Name field enter the User Name that has been assigned to you.
2. In the Password field enter the Password that has been assigned to you.
3. Click on the Login button.

After logging in you should arrive at the Dealer Management Console. The content of the landing page for the Console can be set to a number of different screens. Contact Destwin for additional information.

To navigate through the Console, position the mouse over one of the top level blue buttons in the upper menu bar. A drop down sub-menu will appear. Position the mouse over the desired function and click to access that item.

