

This help document describes the basic page templates used on the customer portal and the sections of those pages that may be customized for a fuel dealer site. This document is primarily intended for individuals responsible for the overall look of the portal and web designers.

Background

Top Page Header
750px wide (fixed) x 30px to 150px high

Page header, usually populated with Fuel Dealer logo.

Backgrounds can appear in this section if the image background is transparent.

Page footer, usually not used.

Bottom Page Footer
750px wide (fixed) x 90px to 110px high (typical)

Navigation Bar: Home / Logout, My Account Info, Payments, Manage Account, Plan Enrollment

Welcome to our Customer Care Center

Our Customer care Center offers a convenient place to look up information about your account like your balance, transaction history, and more.

sign up
a Price

Protection Plan right on-line!

As always, we value your loyal patronage and continued support!

Your Customer Care Team

| | |
|---------------------|---------------|
| Account | -12345 |
| Account Balance | \$124.87 |
| Customer Name | John Doe |
| Delivery Address | 123 Oak Drive |
| Delivery Location | Citytown |
| Last Payment Amount | \$170.10 |
| Last Payment Date | 10/17/2011 |
| Tank Capacity | 275 gallons |

Find: Next Previous Highlight all Match case

Done

Typical Customer Portal Page Layout with slots identified.

Guidelines for page template slots.

Top Page Header

This is a Destwin system document populated with an image. The Destwin system document name is userInfoTopLogo. The image must be 750px wide. The height is flexible within limits typically that would range from 30px to 150px.

Bottom Page Footer

This is also managed through the Destwin document system. Since it is not a standard or required system document the specific Destwin document name may vary. Contact Destwin for the specific document name on your site. The image must be 750px wide. The height is flexible within limits typically that would range from 30px to 150px.

Background

The page background image can be dealt with in a few different ways.

1. Tile Method - Create a relatively small image, e.g. 30px x 30px image and tile it across and down the page. The typical user will have a window about 1200px wide so a tile this size will work nicely. If the image is too large it will not tile well across the available space.
2. Gradient Method - A gradient starts as one color at one end and transitions smoothly to another color. To do this start with a small 1px wide image x 900px (usually 900px is sufficient to cover the page top to bottom).
3. Single Image - Provide a single image that is 1200px wide 900px in height. This is useful for images that are a pattern. If the image is a picture of a specific object this method would not be recommended.
4. Solid Color - A single color can be specified in the style sheet. Provide Destwin with the hex code or sample of the color desired.

New England Bioheat User Information - Mozilla Firefox

File Edit View History Bookmarks Tools Help


[destwin.com](#)
<https://newengland.destwin.com/user-home>

Google

123

OTRS :: Manual
OTRS :: Login
[INT] Sign in
my.intinc.net
Destwin, LLC. CRM
Inbox - Outlook Web ...

New England Bioheat User Information



New England BioHeat

[Home / Logout](#)
[My Account Info](#)
[Payments](#)
[Manage Account](#)

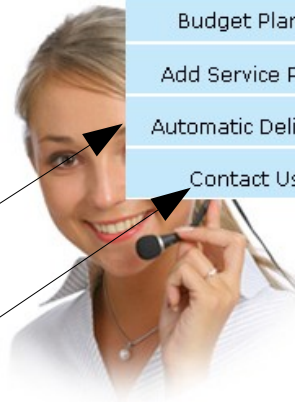
[Plan Enrollment](#)
[Price Protection](#)
[Budget Plans](#)
[Add Service Plan](#)
[Automatic Delivery](#)
[Contact Us](#)

Welcome to our Customer Care Center

Our Customer care Center offers a convenient place to look up information about your account like your balance, transaction history, delivery history, active service plans or your customer loyalty points.

You can also make payments on line by credit card or e-check, or sign up for anyone of our popular payment plans. You can even enroll in a Price Protection Plan.

As always, we are here to provide you with the best service and continued support!



Your Customer Care Team

| | |
|---------------------|---------------|
| Account | 12345 |
| Account Balance | |
| Customer Name | John Doe |
| Delivery Address | 123 Oak Drive |
| Delivery City | Anytown |
| Last Payment Amount | \$-170.10 |
| Last Payment Date | 10/17/2011 |
| Tank Capacity | 275 gallons |

Powered by Destwin Energy Systems

Done

Standard button colors are white and primary site color.

A secondary button color can also be specified (not shown in this sample).

A secondary font color can also be specified (not shown in this example).