Destwin Quick Reference
Console Version 1.3
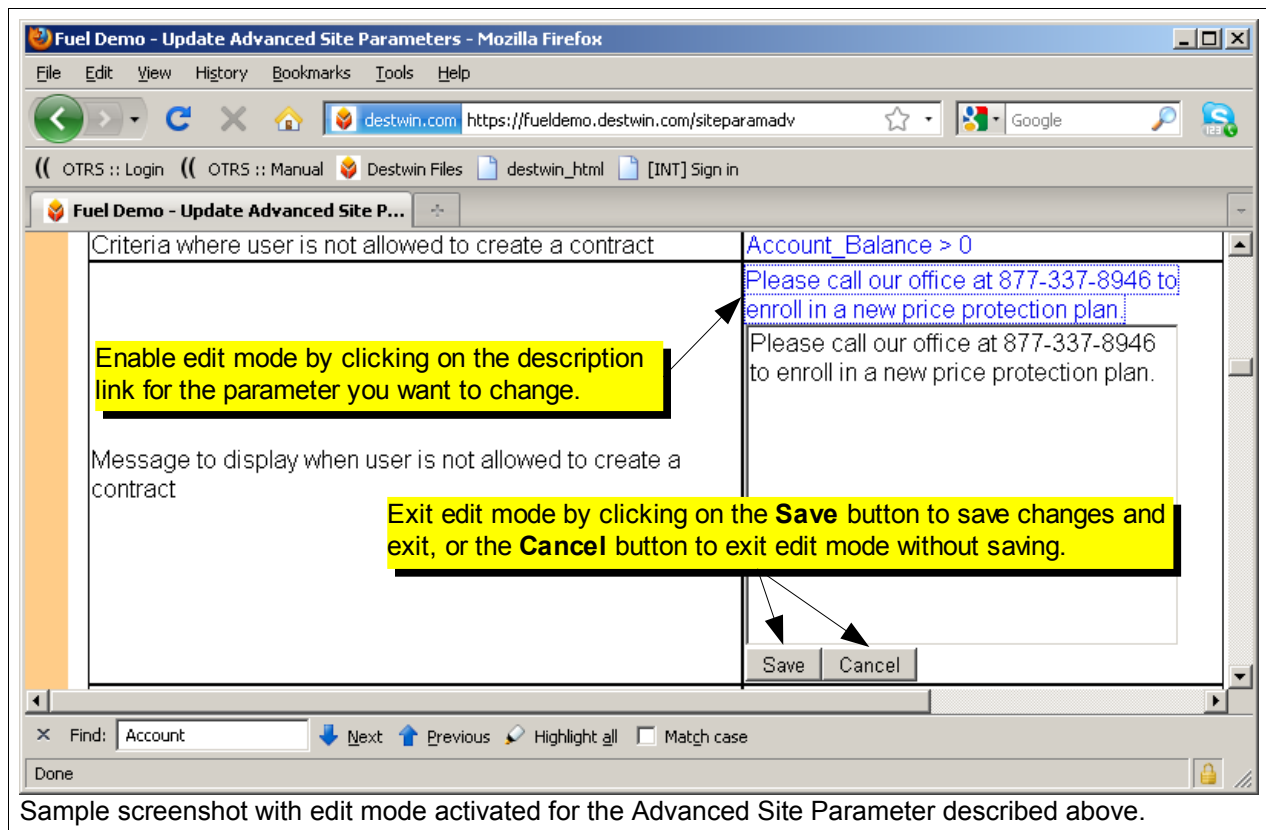Restrict Customers with a Debit Balance
05-MAY-10

This Quick Reference describes two advanced site parameters that can be used to prohibit customers with a debit balance from entering a new contract on-line and instead provide a message to the customer.

Advanced Site Parameter Name	Advanced Site Parameter Setting / Description
Criteria where user is not allowed to create a contract	Account_Balance > 0
Message to display when user is not allowed to create a contract	Please call our office at 877-XXX-XXXX to enroll in a new price protection plan.

The Setting / Description fields can be edited. You should not change the text "Account_Balance" without first consulting Destwin. The value after the '>' sign sets the threshold for determining whether or not a customer can enter a new contract. At a value of 0 (zero), any debit balance would prohibit the customer from entering a contract. At a value of 10, any debit balance greater than $10.00 (ten dollars) would prohibit the customer from entering a contract. This value is edited by clicking on the blue description link.

If the criteria in the first parameter is met, the text in the second parameter will be displayed to the customer when they try to enter a new contract. This text can be set by an administrator by clicking on the blue text within the Advanced Site Parameter screen. This will open an Edit screen. The text may then be edited and saved.

Sample screenshot with edit mode activated for the Advanced Site Parameter described above.